

Attention All LSC Student and Staff Computer Owners! Home PC Help is now available!

Starting next week (Monday, February 23) help will be available for your personal computer problems.

Home PC Help is a service provided by students in the Computer Information Systems program to help LSC students, faculty, and staff resolve their personal computer problems.

Note: This service is for your *personal* systems only; students are NOT available to work on LSC equipment.

If you have a computer that is behaving badly, or need help installing software or accessories, come check out this service in room W1818, the CIS Help Desk classroom. (W1818 is on the lower level of the west building. Come in through the main doors from the west parking lot, or take the stairs or elevator near the loading dock.)

Some of the services available are:

- o Basic computer troubleshooting
- o Basic computer service and repair
- o Installation of critical updates
- o Installation of programs and applications*
- o Installation of anti-spyware software*
- o Installation of anti-virus software*
- o Un-installation of unnecessary software

*Note: Users may need to purchase necessary software or hardware at their own expense.

You may drop off your computer or laptop during any of the following hours, when students will be staffing the Home PC Help Desk in W1818:

Monday, 2:00-4:15

Tuesday, 10:30-11:15 and 4:00-6:15

Wednesday, closed

Thursday, 10:30-11:15 and 4:00-6:15

Friday, 8:00-10:15

For more information, or to get status on your PC, please:

- o Leave voicemail at 733-7777, or
- o Send email to homepchelp@lsc.edu and a student dispatcher will get back to you as quickly as possible. (Please include suggested call-back times to prevent phone-tag frustration.)

Our students eagerly look forward to helping you with your personal PC issues!